



Meeting Minutes

Division:	IME Integrated Health Home		
Meeting Title:	Open Office Hours		
Facilitator:	Pamela Lester		
Location:	Teams		
Date:	April 21, 2022	Time:	10:30 to 11am

Meeting Objectives

The primary goal of the meeting is to provide IME updates and allow for discussion.

Meeting Participants

<p>Abbe</p> <p>ARC of Central Iowa</p> <p>Berryhill</p> <p>Black Hawk Grundy</p> <p>Bridgeview</p> <p>Broadlawns</p> <p>CHSC</p> <p>Capstone</p> <p>Center Associates</p> <p>Children's Square</p> <p>Community Support Advocates</p> <p>Counseling Associates</p> <p>Crossroads</p> <p>Elevate CCBHC</p> <p>Ellipsis</p> <p>Eyerly Ball</p> <p>First Resources</p> <p>Families First</p> <p>Family Resources</p> <p>Four Oaks</p> <p>Heartland</p> <p>Hillcrest</p>	<p>Northeast Iowa Mental Health Center</p> <p>Orchard Place</p> <p>Pathways</p> <p>Plains</p> <p>Prairie Ridge</p> <p>Robert Young</p> <p>Siouxland Mental Health Center</p> <p>Southern Iowa Mental Health Center</p> <p>Southwest Iowa Mental Health Center</p> <p>Stepping Stone Family Services</p> <p>Tanager</p> <p>Vera French</p> <p>Waubonsie</p> <p>Young House Family Services</p> <p>YSS</p>	<p>IME</p> <p>IACP</p> <p>IBHA</p> <p>ITC</p> <p>AGP</p>
<p>BOLDED NOTE ATTENDEES</p>		

Agenda Topic	Items			
IME Updates		March 2022		
		Population	Enrollment	
	Tier 5		7,092	
	Tier 6		4,414	
	Tier 7		5,897	
	Tier 8		1,011	
	Total		18,414	

Agenda Topic	Items
	<ul style="list-style-type: none"> • Enrollment in IMPA Must be ICD 10 codes, some still have ICD 9. Do not add ADHD or Autism as it is not considered and SMI or SED. Ensure that there is approved HAB or CMH when the member is tier 7 or 8. • IME is updating their enrollment report and claims report to provide more robust information. • This invite will be canceled, and a new invite will come from the Health Home email. If you do not get one, reach out to the Health Home email. • If you need access to Health Home in IMPA, reach out to IMPA Support impasupport@dhs.state.ia.us If there are issues with IMPA IMPAhelpdesk@dhs.state.ia.us IMPA Training is on the Health Home Website https://dhs.iowa.gov/ime/providers/integrated-health-home • If the question is not about the Health Home Program go to imeproviderservices@dhs.state.ia.us. • All questions and concerns about Health Homes must go to the Health Home email. healthhomes@dhs.state.ia.us. If a call needs to be set up, it will be coordinated through the email. • We hope to get LOCUS Training Dates out to you in the next 2 weeks. Watch for this information. • Director Agenda coming out soon. • Any questions about billing go to imeproviderservices@dhs.state.ia.us. • Any questions about loWANs goes to loWANshelpdesk@dhs.state.ia.us • Waiver Slot Questions waiverslot@dhs.state.ia.us • Questions about HCBS Waivers hcbswaiver@dhs.state.ia.us • Any questions about a member enrolled with the MCO should go to that MCO <ul style="list-style-type: none"> ○ Amerigroup ia-healthhome@amerigroup.com ○ Iowa Total Care ITC_IHH@IowaTotalCare.com • QI Workgroup information is here You may review and provide any thoughts or feedback you have to the Health Home Email. This includes those that are not part of the Workgroup. • Health Home Learning Collaborative send your registration to the Health Home email by Tuesday, April 19, 2022 • Notification Form This form will be just for IHH and added to the website once communications has added the form number.

Agenda Topic	Items
	<ul style="list-style-type: none"> • Administrative Rules Update: Iowa Legislature - Iowa Administrative Rules Rules tracker to track the status of the rules. • Website: Heidi has been updating the website and added tools and templates for you. <ul style="list-style-type: none"> ○ The Health Home Provider List has been updated along with a PPT organized by county. https://dhs.iowa.gov/ime/providers/integrated-health-home to check it out. • MCO RFP: MCO RFP has been released. PROCIDAS Bidding Opportunities Iowa Department of Administrative Services. <ul style="list-style-type: none"> ○ Agency Announces Apparent Successful Bidder/Notice of Intent to Award August 31, 2022 ○ Transition Activities Begin September 1, 2022. I will start sharing status updates regarding the new MCOs. ○ Anticipated Start Date for the Provision of Services July 1, 2023
Questions in the Health Homes Email	<p>If you are having issues with payment, make sure it is not because IMPA needs an “assessment” completed. This must be done annually. On Month 13, the member will change to tier 0 and you will not get paid. There is no backdating available. There is a report in IMPA that gives you a heads up that the member is due. Use the IMPA slides to help you out. Use this information to update your policies and processes. https://dhs.iowa.gov/ime/providers/integrated-health-home</p> <p>Do we put the qualifying dx on the claims? Yes</p>
IHH Proposed Discussion Topics: None	
Open Discussion	